Free Workforce Training Online Course



Just Released: Free Online Course!



Workforce Training for New Behavioral Health Staff

The Workforce Training for New Behavioral Health Staff Online Course is free to the public. This course introduces foundational concepts for behavioral healthcare workers supporting people experiencing homelessness with serious mental illness or substance use disorder. The course encourages building trust, respecting individual experiences, and providing compassionate, professional care to improve behavioral health outcomes and overall stability for those in need. The training covers core responsibilities, administrative tasks, communication skills, documentation, and ethical decision-making.

Key Topics in the Course:

- Behavioral Health Fundamentals
- Day-to-Day Operations: How to Do My Job
- Collaboration, Boundaries, and Ethics

The National Association of Social Workers (NASW) has accredited this course for **1.5** continuing education units (CEUs). The course has three chapters, each with articles and

opportunities to apply knowledge through journaling. Participants can work at their own pace, starting and stopping as they wish.

HHRC does not charge any fees for the training or CEUs.

Learn More and Register

Please direct questions or concerns to: info@hhrctraining.org







THE HOMELESS AND HOUSING RESOURCE CENTER IS A PROGRAM DEVELOPED UNDER GRANT 1H79SM083003-01 FROM THE SUBSTANCE ABUSE AND MENTAL HEALTH SERVICES ADMINISTRATION (SAMHSA), U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES (HHS). INTERVIEWS, POLICIES, AND OPINIONS EXPRESSED ARE THOSE OF THE AUTHORS AND DO NOT NECESSARILY REFLECT THOSE OF SAMHSA OR HHS.

--

Sharita K. Sims, MSW, CCHW (she/her/hers)

Manager, Community Wellness Programming Adult Life Skills and Services - Career Services division Branch Programs and Services

Stephen A. Schwarzman Building The New York Public Library 476 Fifth Avenue (42nd St and Fifth Ave) RM 100 New York, NY 10018 212.592.7574 x27574 nypl.org

Free Social Work Assistance is available! Click here to find the closest location.